COMFORT WORKS INC.

FACILITY SERVICES AGREEMENT

For review by participating facilities and legal counsel

1. Purpose and Scope

This Facility Services Agreement ("Agreement") is entered into between Comfort Works Inc. ("Comfort Works"), a Georgia nonprofit corporation, and the participating organization ("Facility") identified on the accompanying Facility Services Form.

The purpose of this Agreement is to establish an understanding for coordinating approved, non-clinical comfort and support services.

Comfort Works operates independently of the Facility. This Agreement does not establish a legal partnership, joint venture, agency relationship, or employment relationship between the organizations.

2. Services Provided

Comfort Works may provide the following services, as requested and approved by the Facility:

Pet Therapy

Doula Care and Bereavement Support

Emotional Support/Companionship

Community and Disaster Relief Support, when available

Services are provided at **no cost to the Facility or individuals receiving support**.

All services are subject to qualified personnel, scheduling availability, applicable facility requirements, and mutual approval.

Comfort Works does not guarantee the availability, frequency, or duration of services. Services do not constitute medical treatment, mental-health therapy, or emergency response.

3. Facility Requirements and Authorization

The Facility agrees to provide Comfort Works with its applicable policies, procedures, and requirements before services begin.

These may include:

- Personnel screening, identification, and orientation
- Required vaccinations and health documentation
- Therapy animal veterinary records and certifications
- Infection-prevention and safety procedures
- Privacy and confidentiality requirements
- Access restrictions and participant permissions
- Insurance documentation requirements

The Facility agrees to notify Comfort Works of changes to these requirements.

Comfort Works will ensure that assigned personnel and therapy dog teams meet applicable requirements before entering the Facility.

Signing this Agreement does not automatically authorize visits. All necessary documentation, approvals, and scheduling arrangements must be completed before services begin.

4. Responsibilities of Each Organization

Comfort Works agrees to:

- Select and coordinate appropriately qualified Comforters and therapy dog teams.
- Maintain applicable program standards and safety requirements.
- Coordinate requested services according to availability.
- Respect the Facility's established policies and procedures.
- Communicate concerns or incidents promptly.

The Facility agrees to:

Identify an authorized contact for service coordination.

Communicate applicable requirements and access restrictions.

Identify appropriate participants and locations.

Maintain responsibility for its own operations, personnel, and clinical care.

Provide necessary on-site supervision consistent with its policies.

For school visits, Facility personnel remain responsible for students, and Comforters will not be left alone with minors.

The Facility may discontinue any visit when necessary for safety or operational reasons.

5. Safety, Consent, and Confidentiality

Participation in Comfort Works services is voluntary. Individuals may decline or discontinue an interaction at any time.

Comfort Works personnel will follow applicable safety, confidentiality, infection-prevention, and animal-handling requirements.

Therapy dogs will remain under the control of their qualified handlers.

The Facility will communicate relevant restrictions, including allergies, animal fears, infection precautions, and prohibited areas.

No identifying photographs, recordings, or personal information may be publicly shared without required written permissions.

Safety incidents or concerns must be reported promptly to the designated Facility contact.

6. Insurance and Liability

Comfort Works will maintain insurance appropriate to the approved services and provide evidence of coverage as required before services begin.

Any additional insurance requirements must be mutually agreed upon in writing.

Each organization remains responsible for its own acts, omissions, personnel, and operations to the extent provided by applicable law.

Neither organization assumes responsibility for the other's negligence or misconduct solely by entering this Agreement.

Nothing in this Agreement creates a legal partnership or transfers liability between the organizations.

7. Scheduling and Availability

The Facility may request individual visits or recurring services through Comfort Works' designated scheduling process.

All visits require confirmation

Acknowledgment and Signatures

By signing below, the undersigned authorized representatives acknowledge and agree to the terms of this Facility Services Agreement.

COMFORT WORKS INC.

Authorized Representative (Printed Name): _____

Title: _____

Signature: _____

Date: _____

PARTICIPATING FACILITY

Authorized Representative (Printed Name): _____

Title: _____

Signature: _____

Date: _____